

CORPORATE POLICY

CÓDIGO	Policy
VERSIÓN	02
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FECHA	14/05/2024

The Management of **TRISON**, aware of the importance of obtaining the highest levels of quality when it comes to satisfying the needs of its clients and IT service, protecting the environment, and the safety and health of its staff, information security, business continuity and sustainability, has decided to implement a Management System that is effective and appropriate to its needs.

With a clear commitment to contributing to and improving Sustainable Development, our company adopts a long-term strategic vision based on the high quality of the services provided, always aligned with the Business, in respect for fundamental rights in social and economic matters. of work and in a respectful commitment to the environment and in increasing the development of technological solutions to contribute to Society. For this reason, **TRISON** makes public its commitments to the 2030 Agenda on the path of the United Nations Sustainable Development Goals, and we commit to advancing year after year on this path to achieve the achievements we set out to achieve.

This aims to increase the satisfaction of current customers and demonstrate to potential customers our ability to offer highly innovative, quality services and products, and with the utmost care in preventing occupational risks and protecting the environment.

Thus, the bases of our business policy are: **Quality, Leadership, Technique, Service, R&D&I**, which together with Our fundamental objectives: **Complete satisfaction of our clients and focus on the needs and expectations of all interested parties**, constitute the basic elements of our business activity. In this sense, **TRISON**, acquires the following commitments:

- Offer our customers products and services with high added value and the best quality, at the lowest possible cost, adopting measures to prevent occupational risks and pollution and effectively using both the materials used and the energy resources.
- Comply with the requirements and specifications established in current legislation, as well as other requirements that our entity subscribes to.
- Establish documented systems to ensure that the quality, respect for occupational health and safety, as well as the environment of our products and services, is in accordance with the established requirements.
- Promote the **maintenance and continuous improvement of the management and performance** of an Integrated Quality Management System, Service Management, Information Security, Environmental Management, Safety and Health at Work, Sustainability and Business Continuity, putting into practice I use all the resources it considers necessary to strengthen these bases and achieve our objectives, as well as to **prevent damage and deterioration in the health of workers and third parties** that could be caused by TRISON's activity.
- Implement continuous improvement as a standard of conduct in the company.
- Establish procedures for the detection of defective products, or deficiencies in our services, and the elimination of the causes that give rise to them.

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- Establish procedures to guarantee the safety and health of the company's professionals, taking into account training and information on work techniques, new tools and technological advances that facilitate and ensure the performance of their activities.
- Monitor working conditions and provision of adequate means for its development in safe conditions, keeping in mind that all incidents, accidents, and work-related illnesses can be prevented.
- Prevent work accidents and occupational diseases, and promote health, aimed at improving and greater satisfaction of the human team.
- Management also adapts the Integrated Management System to the purpose, size and context of the organization and to the nature and level of risks and opportunities for Safety and Health at Work of any individual or group (whether internal or external) involved in or affected by the organization's activity.
- The Management undertakes the commitment to consultation and participation of workers, their sensitization and awareness of the risks and dangers of TRISON's activities.
- Establish and periodically review objectives and goals in the areas of quality, IT service, information security, occupational health and safety, sustainability and the environment, which allow for continuous improvement of results, providing the necessary means to meet these. goals.
- Seek the necessary means for the training of all our employees, in order to improve the quality of the services provided, and promote the environmental awareness of staff through the development of education, training and awareness programs.
- The Management acquires the commitment to protect the environment and our surroundings, through actions and measures aimed at preventing any type of alteration that could arise from our activities, especially in relation to the production of waste, and energy consumption. making efficient use. Thus, it is committed to minimizing greenhouse gas (GHG) emissions generated by our activities and work centers.
- Maintain an open attitude of communication with all interested parties and report on our strategies and achievements. In line with this commitment, TRISON will keep this policy available to the public.
- Integrate suppliers, suppliers, collaborators and partners to a greater extent, focusing them on the services they provide.
- Promote staff motivation, involvement and teamwork.
- Promotion of creativity within the Organization, which helps generate new ideas.
- The Management promotes the reduction or elimination of risks or effects on **TRISON's activity** that could arise from possible security failures, considering the consequences of a loss of confidentiality, integrity or availability of existing assets.

TRISON Management is committed to developing the guidelines set out in this Policy, as well as periodically reviewing its content to ensure its adaptation to the needs and objectives of the organization.

To ensure that all staff know, understand and apply this policy, it is delivered to each employee, and is disseminated through display on panels and awareness-raising activities. Likewise, it is available to the public and interested parties.

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May 14, 2024 Alberto Cáceres (CEO)